

GRAPEVINE FIRE DEPARTMENT



ANNUAL REPORT 2025

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Mission Statement

The Grapevine Fire Department exists to care for the families and visitors of our community. Our mission is to protect life, prevent harm, and preserve property. We serve to meet the ever-evolving needs of our citizens with honor and integrity.

Vision

The Grapevine Fire Department will be recognized by its citizens for providing exceptional Community Safety, Fire Prevention, Emergency Medical Services and Fire Protection. The fire department will build and sustain a culture of family, preparing for the future, remaining community focused, and embracing the diversity of those we serve.

Values

- RESPECT OTHERS** We will have **respect** for the people we serve, **respect** for our members, **respect** for our organization, and **respect** for ourselves.
- PURSUE EXCELLENCE** We will **pursue excellence** with an unrelenting passion and will never accept mediocracy.
- BE ACCOUNTABLE** We will **hold each other accountable** at all levels of our organization.
- BE BETTER TODAY** **Today** we will strive to **be better** at our profession **than we were yesterday**. It is a privilege to be a member of the Grapevine Fire Department. We will participate in all aspects of our work with energy, purpose, and gratitude.

Motto

Our family is always here to help your family.

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Message from the Chief

I am pleased to present the Grapevine Fire Department (GFD) Annual Report for Fiscal Year 2025. More than ever in our 141-year history, we are motivated to consider our changing environment and the necessary evolution of our services to meet the community's needs effectively. Calls for emergency medical services continue to increase, while building fires remain on the decline. We stay focused on national and regional incidents, constantly assessing how to prevent and respond in the event of an incident in Grapevine. As our city continues to evolve, we strive to provide the highest level of first-class service.

In FY2025, GFD responded to 7,667 calls for service, resulting in 16,213 responses. These calls included medical emergencies, rescues, hazardous chemical responses, fires, and other public service requests. Of these calls, 71.1% (5,452) were for Emergency Medical Services. Our response times stayed steady, averaging 5 minutes and 55 seconds for all incidents. We continuously track calls and response times to stay prepared for upcoming emergencies. Notably, 66.34% of our calls overlapped, meaning multiple incidents happened at the same time.

The Grapevine Fire Department continues to recruit and hire the best candidates. This year, due to vacancies and retirements, we welcomed new members to our operations division and fire prevention team. We are pleased to report that they are all performing well. Hiring remains a challenge for most in the fire service.

2025 has been a busy year in the department. Two of our more experienced members have retired, creating vacancies for a new Captain and Driver Engineer. Those members had a combined 60 years of service to our community. Our Peer and Fitness Support Teams continue to strengthen our mental health and wellness initiatives, and our EMS Division has fully integrated our simulation lab. We received a grant for the second straight year to expand our Peer Support Team across the thirteen other municipalities and Dallas Fort Worth Airport teams that are part of the Northeast Fire Department Association (NEFDA). Our Training Division has offered multiple opportunities for members to improve their skills and certifications, onboard new members, and run our new officer academies. Our future looks promising as we pursue upcoming opportunities.

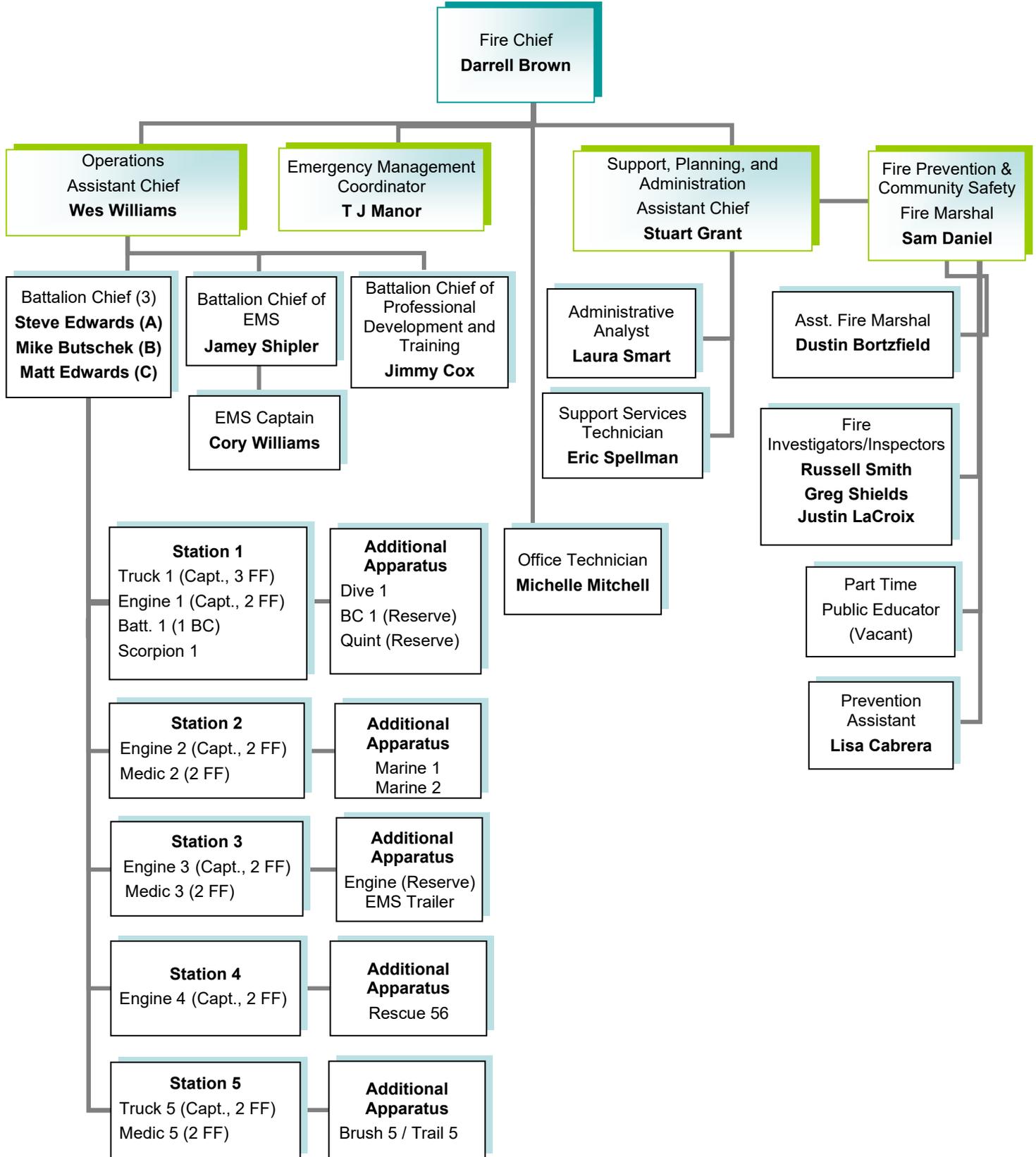
Feel free to visit any of our five fire stations for a tour or to meet some of the finest firefighters in America. Your family is our family, and we are always here to help. It is my honor to serve the men and women of the Grapevine Fire Department and the community we serve.



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Organizational Chart



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Employee Demographics

The Grapevine Fire Department has an authorized strength of 115 full-time positions. There are 110 sworn positions and 5 civilian positions authorized in the Fire Department budget.

Overall demographic data indicates a stable and satisfied workforce that is growing increasingly younger as long-term employees retire. Sworn staff tenure indicates approximately 29% of the department with five or less years of service. Additionally, over half of the fire department members are less than 40 years of age. The trend towards a younger workforce will continue for the foreseeable future.

Sworn Staff Tenure	
5 years or less	42
6 to 15 years	40
16 to 25 years	30
26 to 30 years	3
31 years or more	3

From October 1, 2024 to September 30, 2025, 5 members have retired and several others have left for various reasons. The Department has hired 14 new members including 3 new general hire members. Over the next few years, several retirements can be anticipated, which will result in a younger and less experienced workforce. The continued and future focus on training, education, career development, and succession planning are imperative to maintain an effective workforce.

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Firefighter Certifications

The Texas Commission on Fire Protection is the state agency which oversees and regulates the activities and career personnel of all Texas professional fire departments. Among the agency's responsibilities is to establish training and certification criteria for personnel, including higher level certifications (above basic). Higher certification levels are obtained by a mixture of time in the job, formal education, and training completed.

Firefighter Certification	
Master	31
Advanced	33
Intermediate	20
Basic	27

Fire Service Instructor	
Master	3
Advanced	10
Intermediate	41
Basic	30

Fire Prevention Related Certifications	
Arson Investigator Master	3
Arson Invest. Advanced	1
Investigator Master	8
Investigator Advanced	3
Investigator Intermediate	2
Investigator Basic	1
Fire Inspector Master	5
Inspector Advanced	3
Inspector Intermediate	3
Inspector Basic	2
Plans Examiner	8

Fire Operations Related Certifications	
Hazardous Materials Technician	14
Incident Safety Officer	27
Incident Commander	15
Driver/Operator	99
Driver/Aerial	55
Wildland	3
Fire Officer 1	21
Fire Officer 2	32
Fire Officer 3	2
Fire Officer 4	10
Fire & Life Safety Education	7

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Administrative & Support Services

Administration and Supportive Services is responsible for:

- Budget administration
- Contract administration
- Purchasing
- Records management
- Maintenance of equipment and facilities
- Payroll
- Workers compensation
- Personnel services
- Training
- Promotional Testing

The function of administrative support is responsible for the delivery of efficient and effective executive assistance.

Support Services provides the essential equipment, supplies, and maintenance necessary to fulfill the core mission of the fire department. All protective clothing is purchased and maintained by Support Services. Additionally, Support Services evaluates safety equipment, protective clothing, and coordinates staff testing and selection.

Administration and Support Services is also responsible for the coordination and delivery of effective training programs for career staff on the subjects of firefighting, technical rescue, emergency medical care, and safety. This training accounted for over 14,000 hours of training. In addition, the Division is responsible for the department firefighter health and wellness programs and tracking injuries and accidents.



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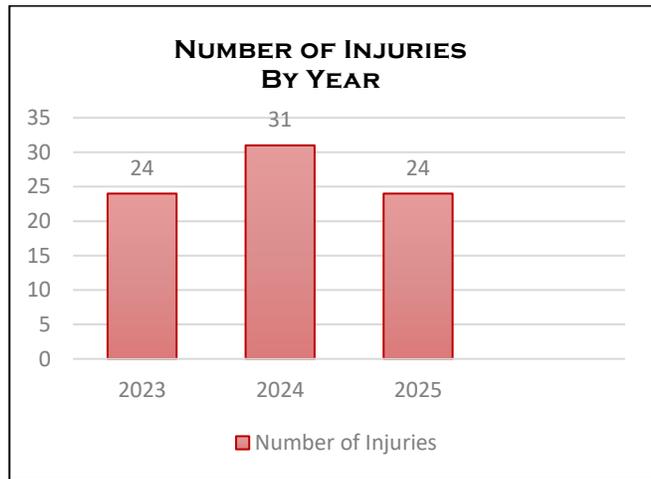
TOTAL NUMBER OF TRAINING HOURS DURING FY 24-25

35,484.76 HOURS

AVERAGE OF 322.5 HOURS PER EMPLOYEE

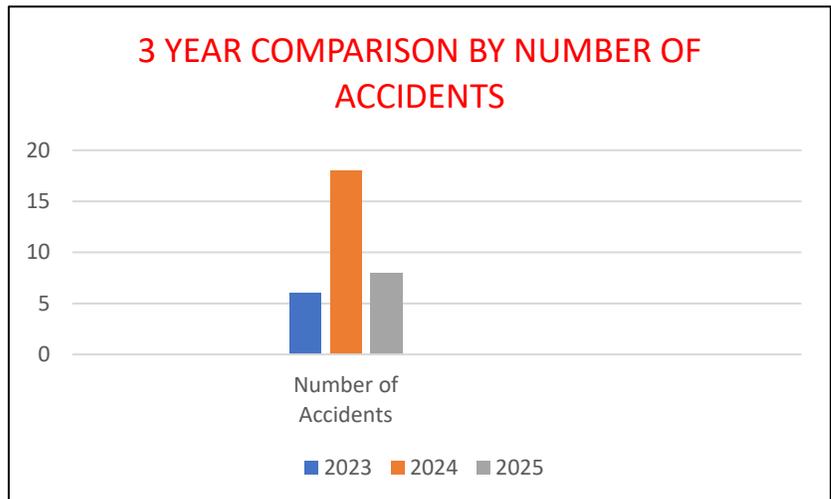
TOTAL NUMBER OF INJURIES: 24

AMOUNT OF INJURY PER SHIFT		%
Shift A	9	37.51%
Shift B	5	20.83%
Shift C	10	41.66%
Total	24	100%



TOTAL NUMBER OF ACCIDENTS: 6

SHIFT	NUMBER OF ACCIDENTS
A	2
B	1
C	5
Total	8



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Fire Prevention & Community Safety

The Fire Prevention & Community Safety Division categorizes activities into four broad areas: fire prevention activities, fire inspection activities, public safety, and fire investigations. Fire Prevention activities include inspections, plan review, safety consultations, public education efforts, addressing legal process matters, conducting referrals and training activities. Overall, fire prevention activity has decreased slightly since last year. This was because one member was in police school for a majority of the year.

Fire Prevention Activities

ACTIVITIES	2023-2024	2024-2025
Inspections	5,260	5,098
Plan Review	188	179
Consultations	462	274
Public Education	8	128
Training	339	133
Investigations	13	11
Detectors/Batteries	17	49
Life Jacket Program	90	240
Total	6,377	6,112

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Fire Inspection Activities

Fire inspections of buildings within the city is accomplished through the effort of full-time fire inspectors. Inspection activities have decreased by 2% in the last fiscal year. This decrease was directly related to having an inspector leave the department and a new inspector in training.

Fire inspections cover a wide area of focus. Inspections include visits to businesses to evaluate compliance with fire and life safety codes, to offer evaluations of safety appliances and equipment, to provide assistance in meeting requirements for conducting events or assemblies, and to ensure that properties are properly prepared for occupancy. In all cases, the purpose of our inspection program and activities is to educate and ensure that all businesses in Grapevine are operating in as safe an environment as possible.

Fire inspection personnel typically handle complaints, technical inspections, new construction, and respond after hours as necessary. They also conduct more advanced, scheduled commercial property inspections to include hotels, nursing homes, businesses, offices, small warehouses, small mercantile, and strip centers.

Pre-fire planning helps prepare the firefighters by becoming familiar with buildings and features of the buildings prior to an emergency. The firefighters in the field use a program called First Due to accomplish pre-planning activities. The Department also has a program called Community Connect that allows homeowners to put pre-emergency information into the program for firefighters.



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APPARATUS of the GRAPEVINE FIRE DEPARTMENT



Truck Company



Mobile Intensive Care Unit

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Engine Company



Dive Unit

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Heavy Rescue



Fire Boat

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Fire and EMS Operations

The Fire Department Operations Division has usually experienced a consistent yearly increase in the annual number of response calls. This fiscal year, FY 24-25 saw a 2.46% increase in calls from the previous year with 66.34% of those calls overlapping with another call.

Fire Department Total Call Volume	2023-2024	2024-2025
Total Fire Apparatus Calls without EMS	2,170	2,215
Total Ambulance Calls with Fire Apparatus	5,313	5,452
Total Fire Department Calls	7,483	7,667

When the Fire Department receives a call, usually more than one apparatus responds to the call. The following shows the total number of responding apparatus to the calls.

Fire Department Total Response Volume	2023-2024	2024-2025
Total Fire Apparatus Responses	9,954	10,296
Total Ambulance Responses	5,844	5,917
Total Fire Department Response	15,798	16,213

For reporting purposes, fire apparatus calls and emergency medical service (ambulance) calls are tracked separately. Fire apparatus calls are divided into several categories, including fires (of all types), medical assistance by fire crews, rescue, hazardous conditions, public service (to include public assistance, animal rescue, and cover assignments), and false calls/false alarms.

Fire Apparatus Call Volume	2023-2024	2024-2025
<i>Fires</i>	118	128
Includes structure, vehicle, grass		
<i>Medical (excluding MVA)</i>	4,445	4,667
All medical assistance by fire crews		
<i>Rescue</i>	715	523
Includes all MVA, extrication, rescue		
<i>Hazardous Conditions</i>	254	222

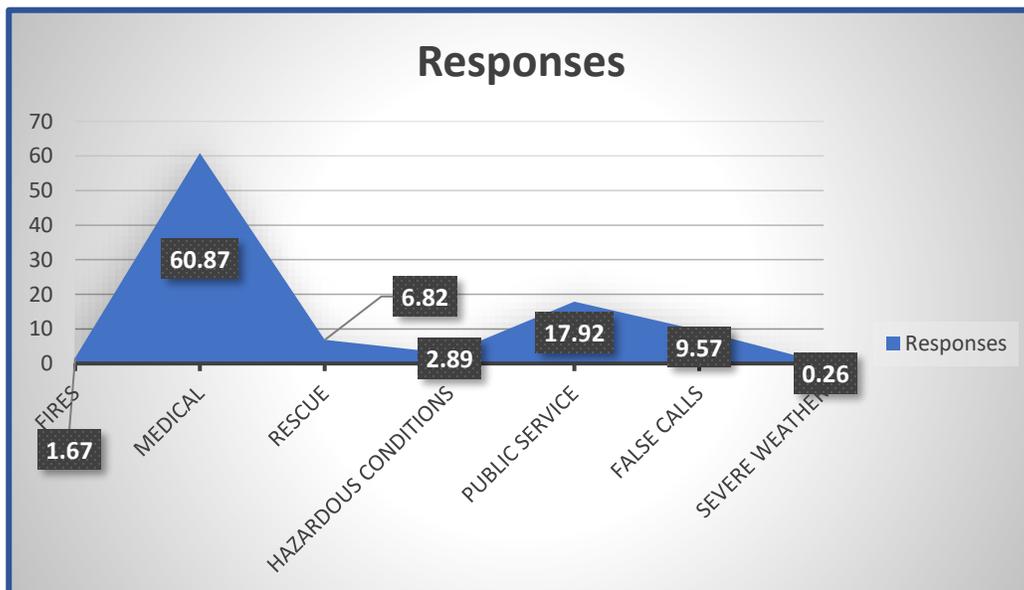
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Includes gas or fuel leaks, overheat, electrical hazards, severe weather		
Public Service	852	1,374
Public Assistance, animal rescue, cover assignments		
False Calls and Alarms	1,096	734
No hazard found, malfunctioning alarms, good intent, etc.		
Severe Weather	3	19
Natural disaster, wind storm, lightning strike		
Total Fire Apparatus Calls	7,483	7,667

Similar to fire apparatus call volumes, ambulance call volumes increased during FY 24-25 with more people participating in outdoor activities. The City of Grapevine experienced a 2.62% increase in Emergency Medical Service call volumes from last year and these calls accounted for approximately 71% of all fire department calls.

Ambulance Call Volume	2023-2024	2024-2025
Patients treated and transported	3,788	3,892
Patients not transported	1,525	1,560
Total Ambulance Responses*	5,313	5,452

* Total includes all dispatch calls in which an ambulance was deployed, including structure fires and hazmat calls.



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Response Time

Response time of emergency units is a measure of three individual components of the response sequence and can reveal a great deal of valuable information relating to service delivery. The primary components of response time are:

- **Call Processing:** The time required for the dispatcher to receive the 9-1-1 call, gather and enter the information into the computer aided dispatch (CAD) system, selecting appropriate units and then beginning the process of alerting the units that will respond (“dispatch time”).
- **Turn Out or “Reaction” Time:** The time required for the responding personnel to receive the dispatch information, get to the vehicles, dress in PPE as appropriate, mount the vehicles and leave the fire station. Turn out time is measured from “dispatch time” to “enroute” time.
- **Travel Time:** The time required to actually drive the vehicle to the incident location. This is measured from “enroute” time to “arrival” time. This time is affected by factors such as distance from the fire station to the location, traffic conditions, road conditions, route taken during the response, and weather conditions, to name a few.

The individual calling for emergency services is sensitive to the total response time matrix. They call and then count the minutes till help arrives. We report the response time of fire units including only the turn-out and travel time, *i.e.*, dispatch time to arrival time, because that is the only portion of the response matrix that we (fire department) can affect.

First arriving unit on the scene is an important and the most frequently reported response time statistic. However, it is not the total or even most important measure of service delivery. When only one unit is all that is responding, first arriving is critical.

Second arriving unit is important because it frequently represents when a fire company can actually begin attacking a fire or rendering certain other types of aid. The requirement mandated by the State of Texas in Texas Administrative Code Rule 435.17, which we call “Two-in, Two-out,” requires that a minimum of four firefighters be on the scene of a fire in a structure before anyone can enter the structure to begin extinguishment of the fire. As a result, a fire company staffed by three firefighters (our present staffing) that arrives at the location to find a house with active fire burning in say five minutes, cannot begin to go inside the building to fight the fire until another unit with two or more people arrives. If this is nine minutes, then the first crew is on scene for four minutes but unable to fight the fire from the inside. Time temperature curves demonstrate fire intensity doubles every 60 seconds. In other words, in four minutes a fire will intensify and grow by 525%. Given that, the response time of second arriving companies is a critical measure in these instances.

Average Response Times (min:sec)	2024-2025
Turn Out Time	1:29
Travel Time	4:26
Response Time	5.55
Second Responding Unit (Structure Fires)	6:29

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Operations Highlights

- Ran a General Hire test for 292 applicants. Moved 5 forward that will go to EMT School, Paramedic School and then Fire School.
- Ordered a new Reserve Engine and a new Engine 2 (2028).
- Received and put in-service a new Spartan Reserve Engine.
- Partnered with PD and GCISD for a Future Leaders in Public Safety Internship Program.
- Ordered a new Mack Blocker and MICU.
- Received a Chevy van for Logistics from Classic Chevrolet.
- Transitioned to the new national platform of NERIS for record management with First Due.
- Transitioned Telestaff to a cloud-based system.
- Celebrated 30 years of service with a helmet presentation for Ryan Lorimer, Morris Leondar and Gerald Jackson.
- Celebrated 25 years of service with a breakfast celebration for Charles Goggans and Kody Wallace.
- Received a second-year grant from the State of Texas for training and clinical assistance for all cities in NEFDA for mental health.
- Received 2 new MICU's from Horton.
- Classic Chevrolet donated a used van to the Department to be used as our "Rehab" unit.
- Received picture of Virgil Washam, GFD's first volunteer chief, had it framed and hung with the other Fire Chiefs.
- Awarded an AFG grant to help cover the cost of physicals for FY 25-26 and FY 26-27.
- Received a UASI grant for NEFDA for air bags for the TRT Program.
- Held Citizens' Fire Academy Class 24.
- Members of the Department along with GCISD started an Emergency Medical Technician program at Grapevine High School.

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The Office of Emergency Management (OEM) works with city departments, the private sector, and community stakeholders to mitigate, prepare for, respond to, and recover from the threats and hazards that pose the greatest risk. These risks include incidents such as natural disasters, disease pandemics, chemical spills, and other manmade emergencies. Activities of OEM fall within the following phases of emergency management:

Mitigation – Activities that change the nature of a threat, decrease vulnerability, or reduce exposure to disaster impacts. Mitigation activities can occur throughout the disaster cycle and can be structural or non-structural in nature.

Preparedness – Actions taken before an emergency to plan, organize, equip, train, and exercise to build response capabilities. Preparedness activities take place within the city and throughout the community.

Response – Actions that are taken during or immediately after a disaster occurs. Response actions include mobilization of emergency services, first responder activities, and activation of the Emergency Operations Center when necessary.

Recovery – Activities that continue beyond the initial emergency response. Recovery focuses on restoring critical community functions to normal and managing reconstruction. Rebuilding efforts can also include mitigation practices to reduce risk for the future.

During the past year, the Office of Emergency Management played a critical role in ensuring the safety and preparedness of our community by providing support for both planned and

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unplanned events. From major celebrations such as Grapefest, Main Street Fest, and the Christmas Capitol of Texas festivities to severe weather incidents, the Office worked diligently to coordinate resources and guide effective response efforts. These operations were carried out in close collaboration with multiple City departments and partner agencies, ensuring a unified approach and minimized disruption for residents and visitors alike.

A significant milestone was the implementation of the Microsoft Teams EOC extension, which streamlined incident management by consolidating real-time information, communications, and coordination efforts within a single, accessible platform. This enabled the Office to better integrate internal and external stakeholders into the response process and allowed for faster decision-making based on shared data. Grapevine's success with this tool has drawn the attention of various jurisdictions and organizations, many of which have reached out to learn from our experience as they consider adopting similar solutions.

In addition to operational advancements, the Office continued to prioritize fiscal responsibility by pursuing grant opportunities designed to support the Grapevine Fire Department. Notably, the Urban Area Security Initiative grant allowed the procurement of specialized equipment for the Technical Rescue Team and for partners within the Northeast Fire Department Association, further enhancing regional capabilities. By securing external funding, the Office remains committed to reducing the financial burden on taxpayers while ensuring that emergency responders are well-equipped and prepared.

The Office also conducted Incident Command System training for more than forty internal and external stakeholders, underscoring its dedication to fostering a culture of preparedness. This training, which received commendations from both participants and state training managers, emphasized the importance of effective communication and collaboration in managing incidents of all types. Through these combined efforts, the Office of Emergency Management continues to advance the City's readiness, protect public safety, and champion a forward-thinking approach to emergency response.

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Grapevine Citizens Fire Academy Alumni

Volunteer hours are compiled by functional area: Administration, Operations, Prevention and CFA Planning and Support.

From October 1, 2024 through September 30, 2025, the GCFAA provided 982 hours in support of GFD. During this time frame, CFA responded to many requests from the Department for assistance. Major support requests include public education support, equipment and supplies for fire stations, and assisting with the annual fireworks demonstration on July 4th.

A breakdown of the hours volunteered by the GCFAA are as follows.

Support of General Administration	89
Support of Fire Prevention	44
Support of Operations	673
CFA Planning and Support	176
Total Hours Volunteered	982

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Contacts

Chief Darrell Brown	817-410-4450
Assistant Chief Stuart Grant	817-410-4430
Assistant Chief Wes Williams	817-410-4452
Fire Marshal Sam Daniel	817-410-4420
Battalion Chief Jamey Shipler	817-410-4435
Battalion Chief Jimmy Cox	817-410-4440
EMC T.J. Manor	817-410-4470

Social Media

